PROBLEM STATEMENTS

**CUSTOMER CARE REGISTRY USING MACHINE LEARNING**

**TEAM MEMBERS:**

Vigneshwaran D

Suresh kumar R

Suriyan D

Azil Krishnan S

* Customer support associates were not attentiveness.
* Customer support associate doesn’t pay attention on client necessity.
* Customer support associates are impolite to clients.
* Customer expedition close out.
* Customer support associates are not providing proper solutions to clients.
* Client’s prolonged stand on hold.
* Incorrect or wrong service and product pushed to the customer.
* Unattainable of commodities.
* Customer support associates doesn’t lead over guarantee and word of honour.
* Abundance of client’s intermedial.
* Customer service is not straightened.